



Three Human Behaviour Theories in the Context of Automated Driving – Identification of Issues from Human Actor Perspective

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Let me introduce myself...

- Colleague of Pirkko Rämä
- Industrial design, work psychology and management
- VTT Technological Research Centre of Finland LTD
- Human Factors, virtual and augmented reality team
- Focus on studying work practices and tools in context of complex safety-critical systems



Robot swarm operations



Food production, Pesticide spraying



Remote operation, container handling



Picture © Konecranes

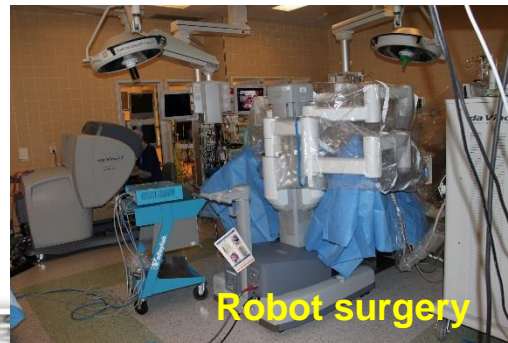
Autonomous ships



Picture © Rolls-Royce



CR operator work and HSI design



Robot surgery



Automatic metro

Content of presentation

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AIM	<ul style="list-style-type: none"> Aim of the study
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LoA	<ul style="list-style-type: none"> Low automation support scenario High automation support scenario
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Human issues in automated driving



<https://www.google.fi/search?q=future+automated+cars&tbm=isch&tbs=rimg>

Background

Human issues?

- How to perceive situation awareness (SA) of the driver?
- How to handle the shift from automated to manual driving (L3 - L4)?
- How to cope with mixed transport where automated and non-automated cars should interact with each other?
- How to handle interaction with VRUs?
- What would be the implications for fluency of traffic flow?
- Acceptance of automation: security, experience of control?
- ...

How well are the issues and research questions covered?

Aim of the study

- ✓ Determine human issues related to automated driving
 - Create good coverage of relevant issues – to find new issues using a systematic approach
 - Better understanding of human issues and behavior mechanisms
- ✓ To study the descriptive power of human behavior theories for automated driving
 1. 'traditional' driver behavior theories – car driving
 2. general human information processing model applied in work environment and in other modes of transport
 3. Practice-theory approach and core task analysis developed in the context of safety-critical work systems

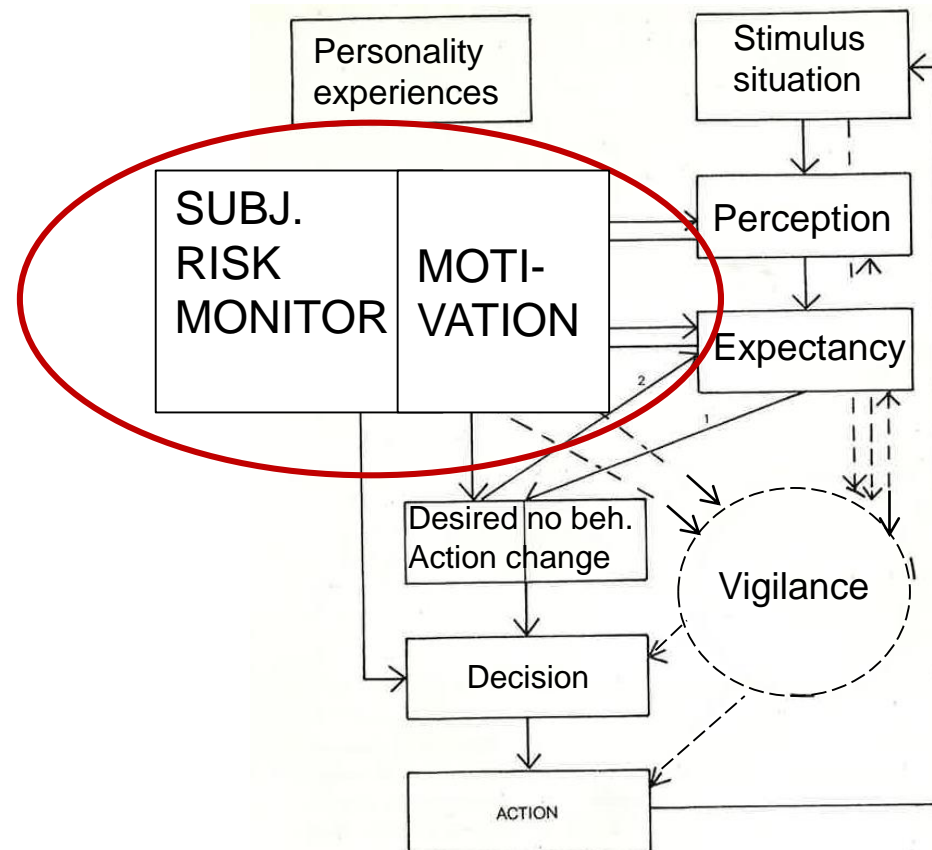
Theoretical approach to human behaviour 1/3

Motivational driver behavior theories

Wilde: The theory of risk homeostasis

Näätänen & Summala:
The zero risk theory

Füller: The threat
avoidance theory

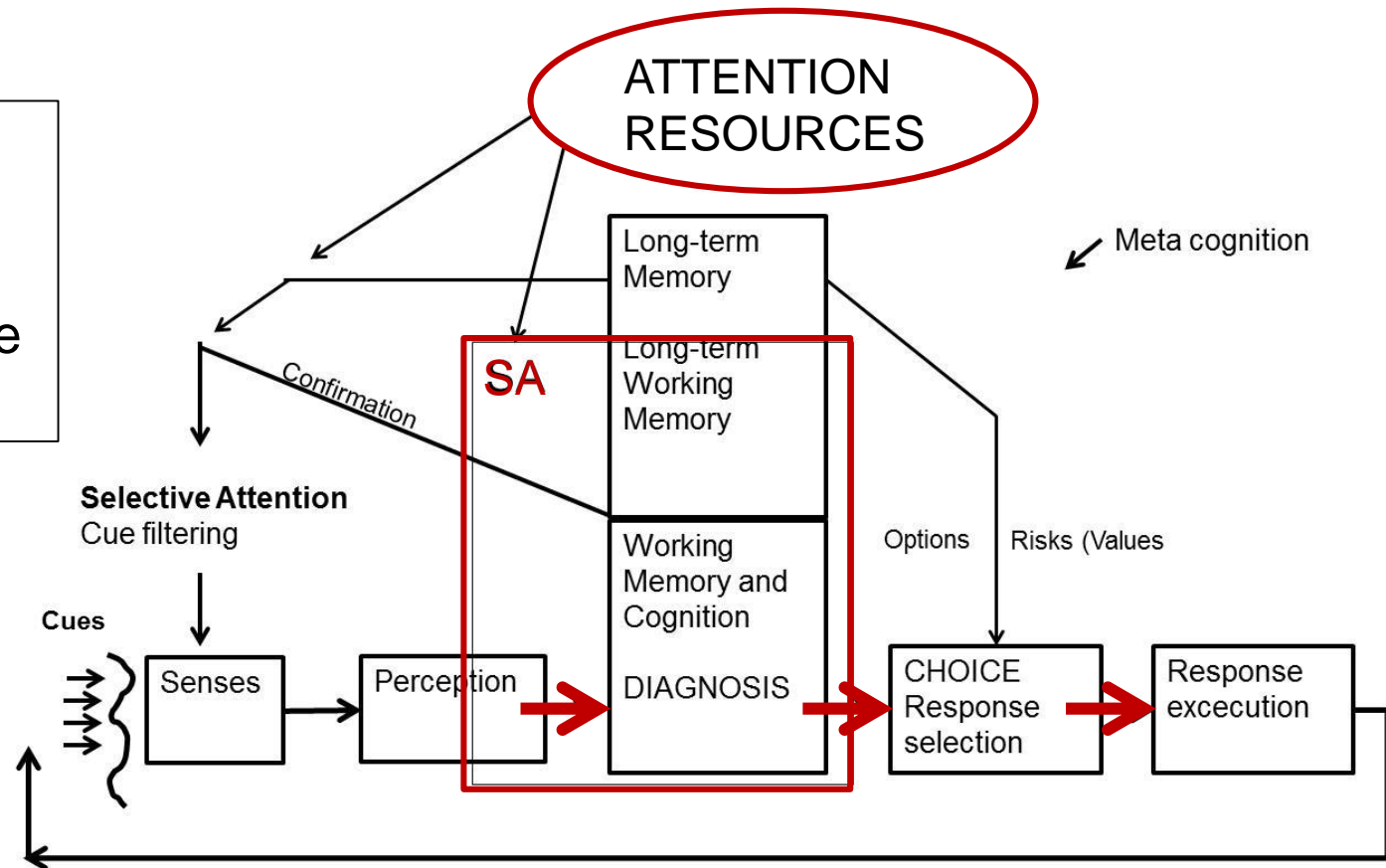


Näätänen & Summala 1976

Theoretical approach to human behaviour 2/3

Human as information processor

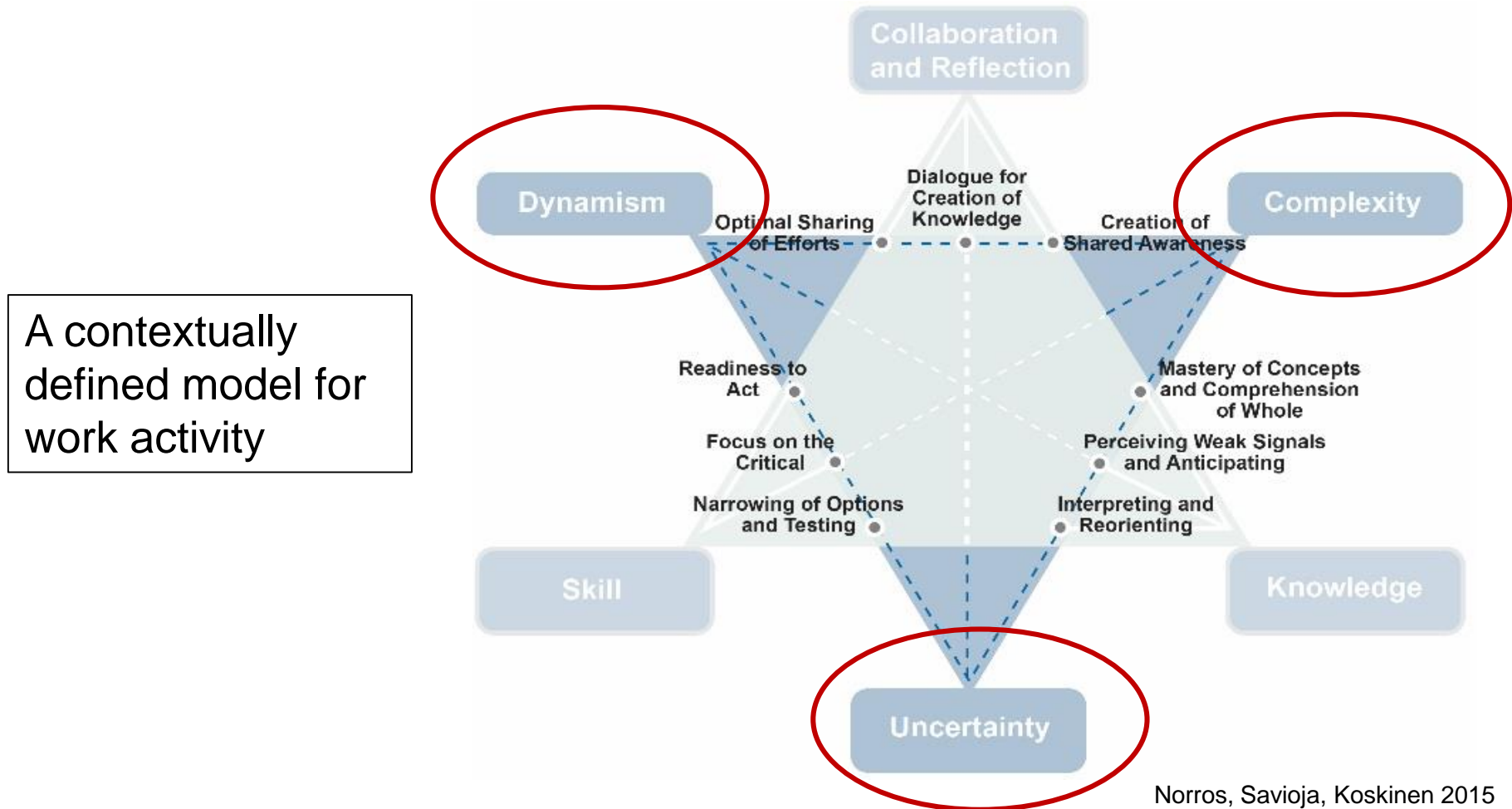
Applied in variety work environments and for example aviation



Wickens & Hollands 2000

Theoretical approach to human behaviour 3/3

Practice- theory approach – Core task analysis



Norros, Savioja, Koskinen 2015

LoA – Automation support scenarios

Level of automation	Urban	Motorway
Low (L2)	Supported travel time in 50% of vehicles	
	25%	70%
High (L4)	60%	95%

Method and materials

- Expert assessment of automated driving utilizing three selected theoretical approaches or models – pair work, work shops
- Careful consideration of sub-tasks and contextual circumstances in urban and motorway driving
 - Break-down of the driver tasks in detailed level – not to forget something
 - Merging the tasks to entities on a reasonable level – to be comprehensible
- Definition of the basic case – add on contextual circumstances
- Qualitative data as outcome
- Content analysis to identify the human issues
- Assessment of the human issues in the light of relevant literature

Sub-tasks in urban driving

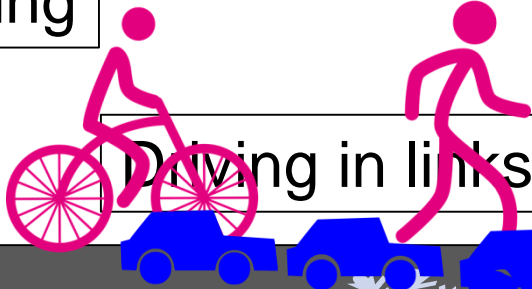
Planning



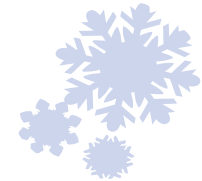
Leaving



Driving in links



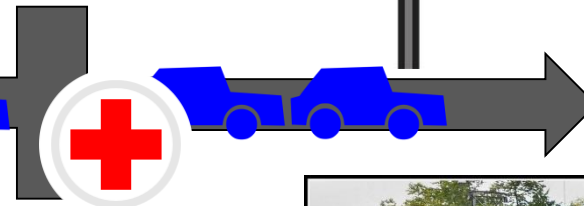
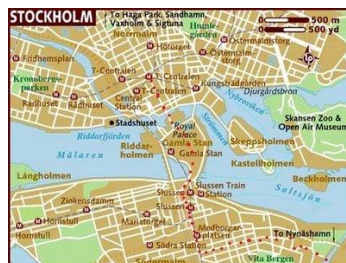
Driving in intersections



Parking



Navigation



U R B A N	Contextual circumstances											
Sub tasks	Basic case	Traffic in front		Composition of traffic			Width of the road	Traffic lights	Weather	Lightning	Incident	
	Car following, only cars, wide road, day time	Free flow	Jam	Pedestrians	Cyclists	Trams	Narrow	Yes	Hazardous	Night time	Anticipated	Sudden
Leaving the parking place	1 MOTIVATIONAL			1	1	1	1	1	1	1	1	1
	2 INFORMATION PROCESSING											
	3 CORE TASK	3	3	3	3	3	3	3	3	3	3	3
Driving in the links	1	1	1	1	1	1	1	1	1	1	1	1
	2	2	2	2	2	2	2	2	2	2	2	2
	3	3	3	3	3	3	3	3	3	3	3	3
Driving in the intersections	1	1	1	1	1	1	1	1	1	1	1	1
	2	2	2	2	2	2	2	2	2	2	2	2
	3	3	3	3	3	3	3	3	3	3	3	3
Parking	1	1	1	1	1	1	1	1	1	1	1	1
	2	2	2	2	2	2	2	2	2	2	2	2
	3	3	3	3	3	3	3	3	3	3	3	3
Navigation (during the trip)	1	1	1	1	1	1	1	1	1	1	1	1
	2	2	2	2	2	2	2	2	2	2	2	2
	3	3	3	3	3	3	3	3	3	3	3	3
Planning an urban trip	1	1	1	1	1	1	1	1	1	1	1	1
	2	2	2	2	2	2	2	2	2	2	2	2
	3	3	3	3	3	3	3	3	3	3	3	3

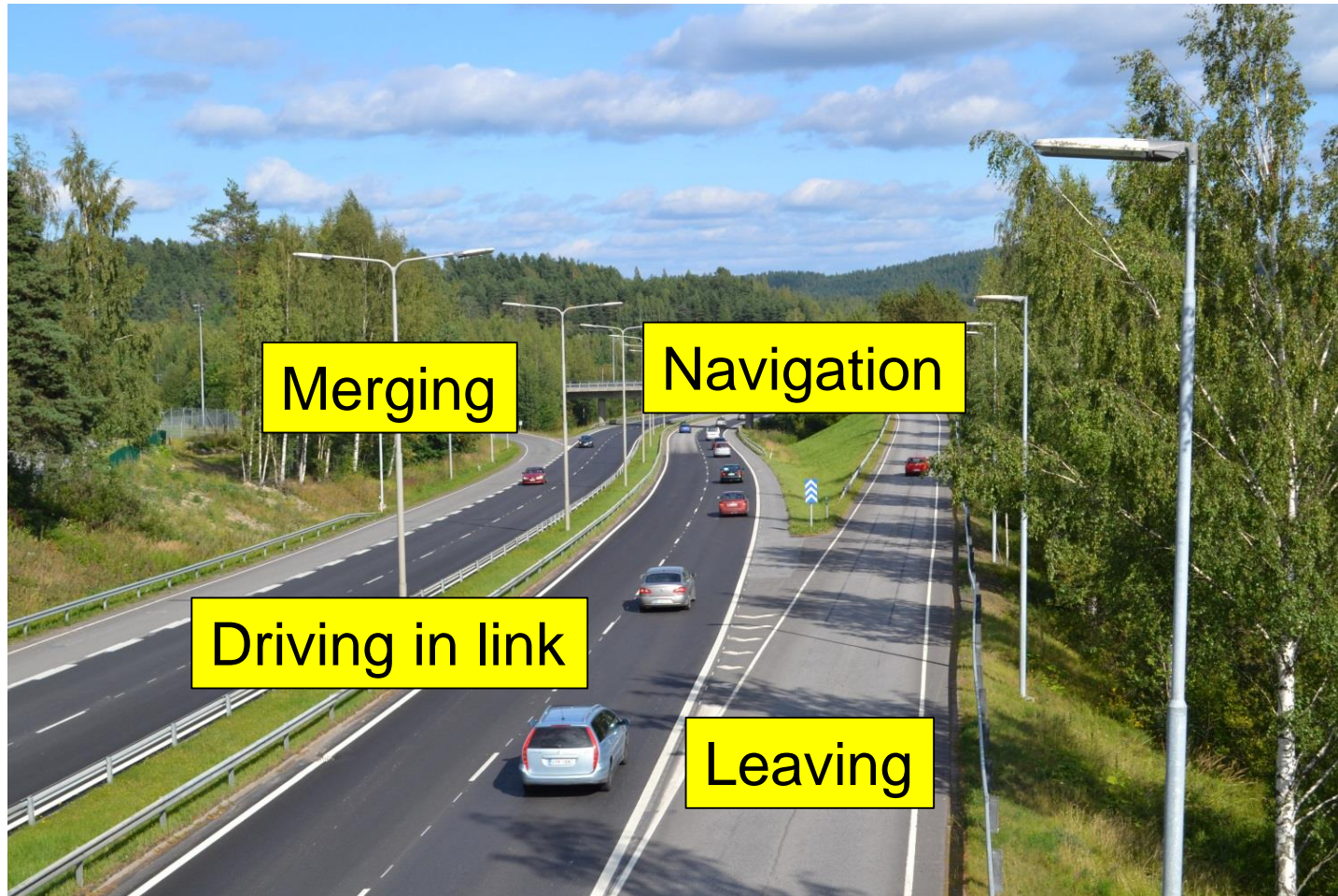
Example of the data – urban

Driving in link section:

L2: An increase in the **mean speed** of the traffic flow is expected (1). Doing secondary tasks is questionable, because visual demand remains, and the execution of most secondary tasks may demand the **same visual capacity and load the same channel** as the driving task (2). The **complexity** of the task may increase with automation, as the driver may need to shift from supported to non-supported mode quite frequently (3).

L4: **Speeding** no longer occurs, as the maximum speed is set by the automated system (1). With only few opportunities for manual control, the manual driving task becomes more difficult and the **workload** heavier (2).

Sub-tasks in motorway



Mode choice

Timing

Route choice

MOTORWAY	Contextual circumstances								
Sub tasks	Basic case Car following, quiet roads, good weather day time,	Traffic in front Free flow Jam	Type of environment Busy roads	Weather Visibility/ rain Slippery/ icy	Lightning Night time	Incident Anticipated Sudden			
Merging	1 MOTIVATIONAL			1		1	1	1	
	2 INFORMATION PROCESSING			2	2	2	2	2	
	3 CORE TASK 3			3	3	3	3	3	
Driving in link section	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	
Leaving	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	
Navigate	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	
Mode choice	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	
Timing	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	
Route choice	1	1	1	1		1	1	1	
	2	2	2	2		2	2	2	
	3	3	3	3		3	3	3	

Example of the data – motorway

Leaving the motorway section:

L2: The driver may **try to delay** switching to manual driving as long as possible due to limited AD support in the leaving (1). In the leaving-the-motorway task, all models highlight transformation **from one driving mode to another** (1,2,3).

L4: The shift from secondary **back to primary** task is critical. The countdown is central to defining how quickly and well the driver comprehends the situation and may take the control (2). How well the driver **knows** the functionalities and the limits of the AD systems and how well they are **learned** to use in the driving task is critical (3). Slowing down to the **appropriate speed** may be challenging after driving at highway (1,2,3).

Results and conclusions – Human issues 1/2

Strategic decisions

- ✓ more car driving? Later less in adverse/demanding conditions.
- ✓ fastest routes → better considered route choices
- ✓ more cars in city centres? (P assist)
- ✓ limited support – use of automation; trust
- ✓ role of car in fulfilling extra motives?

Traffic safety

- ✓ crash risk in low automation – learned automatics no longer valid
- ✓ secondary tasks in low automation
- ✓ speed and following distances – factory installations
- ✓ willingness to give way to other participants

Results and conclusions – Human issues 2/2

Communication

- ✓ entering a queue – connectivity
- ✓ entering the flow – passing cyclists → new arrangements of city space
- ✓ design task: how to improve communication

Role of information

- ✓ more space for information
- ✓ real time to support detection and anticipation
- ✓ general guidance
- ✓ new mental models
- ✓ pertaining manual driving skills

Results and conclusions – Theories

Role of theories

- ✓ all three useful points of view
- ✓ driver behaviour models: direct link to speed and flow
- ✓ information processing and core task analysis: more topics

Issues not covered

- ✓ effects on exposure and consequences of a potential crash
- ✓ non users and other modes – in some degree
- ✓ efficiency and environment less

**Further analysis and developing core task analysis approach
in the context of automated driving**

Acknowledgements

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Information about Traffic Safety 2025 is available at <http://www.vtt.fi/sites/tl2025/en>

